



Business Affairs
University Police Department

Building 51 Museum Road
PO Box 112150
Gainesville, FL 32611-2150
352-392-1111
352-392-0539 Fax

Welcome! In the interest of coming to a better understanding of what we in the University of Florida Police Department do well and what we might improve on, we invite you to complete this survey. Your feedback will prove invaluable as together we strive to ensure a safe and secure University environment for each person. If you choose to provide your name and telephone number below, someone from the University of Florida Police Department will initiate a follow-up conversation.

Please fill out this survey and return in one of the following manners:

1. Save this form (Adobe Acrobat Professional Required) and email as an attachment to: updinfo@admin.ufl.edu.
2. Print this form and mail to the address shown above.
3. Print this form and hand deliver to address shown above or
4. Print this form and FAX to 352-392-0539.

Thank you in advance for taking the time to complete this survey.

1. Was the reason for your contact with the University of Florida Police Department to report a crime or for some other service?

- Yes Other

If other service, please explain.

2. If you requested assistance by telephone, was the dispatcher:

- | | | |
|------------|---------------------------|--------------------------|
| Courteous? | <input type="radio"/> Yes | <input type="radio"/> No |
| Helpful? | <input type="radio"/> Yes | <input type="radio"/> No |
| Prompt? | <input type="radio"/> Yes | <input type="radio"/> No |
| Thorough? | <input type="radio"/> Yes | <input type="radio"/> No |

Comments:

3. If you had contact with an officer, was the officer:

Knowledgeable? Yes No

Courteous? Yes No

Helpful? Yes No

Professional? Yes No

Comments:

4. Was the response to your situation made in a reasonable amount of time?

Yes No

Please share time information, if relevant.

5. What, if anything, could the department have done better or differently to improve our services?

Please provide any additional comments about the officer, dispatcher, or department that you believe would be appropriate.

If you would like someone from the University of Florida Police Department to contact you, please furnish your name, telephone number and/or E-mail.

Name:

Phone:

E-mail: